

**PLEASE RESTRAIN ALL PETS,  
NO MATTER HOW FRIENDLY.**



[www.baxter.com](http://www.baxter.com)

Baxter Healthcare Corporation  
One Baxter Parkway  
Deerfield IL 60015

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Please restrain all pets, no matter how friendly. Secure them in a separate room or find other means of restraint other than holding them. This will keep our drivers AND your pets safe.

**To prepare for your deliveries, please keep the following in mind:**

- 1** A clear path of delivery is important. Please help us keep our Baxter Service Specialists safe during the winter season by providing a clear path (no ice, snow, debris, etc.) from the street to the residence entrance. Also, keep inside home pathways clear of debris.
- 2** Floors, stairs, decks, porches and hand railings should be in good structural condition and should not have rotten or missing boards in the delivery personnel's path of travel.
- 3** Do not climb on the steps, ramp or lift gate of delivery truck or let children play on or near them.
- 4** Whenever possible locate product storage in a space that will permit you and the Service Specialist to safely lift and move about without twisting, stooping or using an extended reach.



- 5** Baxter's Service Specialist uses a handcart to carry your supplies inside the home. The cart used by Baxter is designed so that it will not damage stair treads. Please arrange a travel path that will allow the use of the handcart. Please do not follow the loaded handcart too closely and do not stand on or in front of staircases while the delivery personnel is going up and down the steps.

- 6** There will be no hand carry deliveries to unsafe delivery points.
- 7** For safety purposes, Baxter's Service Specialist cannot remove footwear during the delivery process.

**If pets are not secured, deliveries will not be made. Redelivery charges will be applied in these cases.**



**Baxter will do its best to accommodate your delivery requests, but we cannot guarantee delivery for a specific time or day. Please make arrangements to accept your delivery during the 3-hour delivery window or redelivery fees will apply. Thank you.**